



436 Court St., Reno, NV 89501

### APPOINTMENT AGREEMENT

We make every effort to value your time and schedule your appointment according to your convenience.

We require a 48 business hour notice if you have a conflict with your appointment and need to reschedule.

We are committed to providing you with the highest level of dental care and keeping the appointment times that you have reserved allows us to do that.

- I acknowledge that I am required to provide a 48 business hour notice to make any changes to my reserved appointment time.
- I acknowledge that if I am more than 10 minutes late, my appointment may be re-scheduled as to not inconvenience our next patient and a cancel fee may be applied.
- I acknowledge that if I must change my appointment, I must call 48 hours in advance on a business day. **Failure to give 48 business hours will result in a fee of \$65 being charged to your credit card.** We understand that emergencies occur and we will work with you on an individual basis should such occur.
- When an appointment is made with Floss Dental Boutique, time is specifically allocated for you. **Missed or "no show" appointments will be charged \$100 to your credit card.** If you miss your next consecutive appointment, **the value of the appointment will be charged to your credit card.**

### FINANCIAL AGREEMENT

Payments and estimated co-pays are due at the time of your appointment. If for any reason you have an outstanding balance that is 90 days old, the balance is subject to a 1.5% monthly finance charge. Any expenses incurred in collecting a past due account will be added to the balance.

Failure to make payments on accounts with outstanding balances will result in the account being turned over to a collections agency.

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Signature

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Date